INTEGRATED QUALITY AND OCCUPATIONAL HEALTH & SAFETY POLICY

UNI EN ISO 9001:2015 · UNI ISO 45001:2023

FERVAL's MAIN OBJECTIVE is the continuous enhancement of the image relating to the quality of the products and services provided, its Organization, and the protection of the health and safety of all workers, contractors and anyone operating within the scope of its activities.

FERVAL recognizes occupational safety as a fundamental value and not merely as regulatory compliance: the elimination of hazards and the reduction of OH&S risks are integrated into every business process, in line with the principles of **ISO 45001:2023** and in compliance with **Italian Legislative Decree 81/2008**.

QUALITY · UNI EN ISO 9001:2015

CRITICAL SUCCESS FACTORS

— Alignment of the QMS with the UNI EN ISO 9001:2015 standard and maintenance of certification

— Effective communication with Customers and focus on their expectations

— Compliance with applicable legal and regulatory requirements

— Continuous improvement of the Organization

— Customer and interested party satisfaction

— Personnel involvement in all stages of every process

— Strengthening of training and instruction programs at all levels

— Awareness of the requirements of the UNI EN ISO 9001:2015 standard

— Detailed analysis of risks and opportunities related to climate change

MANAGEMENT COMMITMENTS

— Appointment of the Quality Management System Manager

— Clear definition of internal duties and responsibilities

— Systematic application of risk-based thinking

— Monitoring of strategic, core and support processes

— Strict management of System documentation (Quality Manual and Procedures)

— Partnership with Suppliers, with particular focus on imported products

— Investments in continuous training for all personnel

— Improvement of internal infrastructure and technologies

— Suitable, safe and ergonomic workplaces

— Protection of health through health surveillance and stress reduction

— Periodic assessment of Customer satisfaction

HEALTH & SAFETY · UNI ISO 45001:2023

CRITICAL SUCCESS FACTORS

— Elimination of hazards and reduction of OH&S risks as an absolute priority

— Consultation and active participation of workers and Workers' Safety Representatives

— Compliance with Italian Legislative Decree 81/2008 and all applicable OH&S legislation

— Proactive management of Ferval-specific risks: robotic welding, noise, vibration, mechanical handling, chemical agents

— Prevention of accidents and occupational diseases through health surveillance

— Systematic analysis of accidents, near misses and hazardous situations

— Integration of OH&S requirements into contractor and supplier management

— Promotion of a safety culture at all levels

MANAGEMENT COMMITMENTS

— Appoint and support the Prevention and Protection Service Manager with adequate resources

— Ensure worker participation through Workers' Safety Representatives and periodic meetings

— Systematically update the Risk Assessment Document for all Ferval production processes

— Define measurable OH&S objectives with KPIs and improvement programs

— Ensure specific training, information and instruction for all workers

— Ensure the correct provision, use and maintenance of PPE suitable for the risks

— Manage emergencies with updated procedures and periodic evacuation drills

— Investigate accidents and near misses to eliminate their root causes

— Integrate OH&S requirements into contract agreements and supplier qualification

— Monitor OH&S performance and periodically review the system

The specific Quality and Safety objectives will be defined annually by Management and communicated to all personnel. Top Management is personally committed to the management and continuous improvement of the Integrated System. FERVAL intends to involve all internal and external human resources in order to improve the organization, optimize processes and ensure safe and healthy workplaces. This Policy is periodically reviewed and made available to all interested parties.

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